

**From:** [REDACTED]  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** RE: [OFFICIAL] - Freedom of Information Request [FOI-441]  
**Date:** 20 August 2024 15:27:46

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Dear [REDACTED]

Please find below request, FOI-441 as follows (answers in **bold**):

1. What software you are currently using to facilitate BACS payments & what is the date of the renewal for this contract?

**UKAD does not use a separate software to facilitate BACS payments. UKAD processes BACS payments through the software of its banking provider, rather than a standalone product.**

2. How much you are paying annually for this contract, and where do you advertise for this tender?

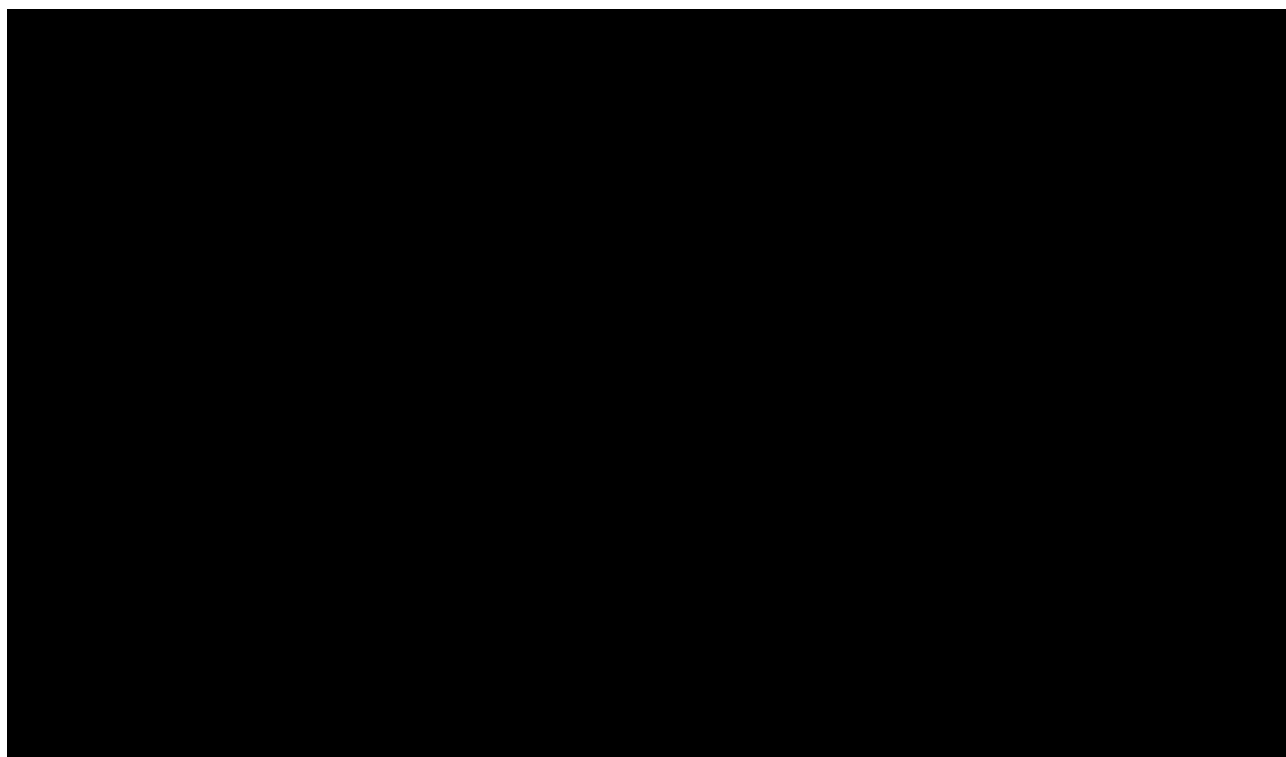
**Not applicable**

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of this response and should be addressed via email to [foi@ukad.org.uk](mailto:foi@ukad.org.uk). Please remember to quote the reference number above in any further communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Kind regards,  
UK Anti-Doping

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[REDACTED]

**From:** [REDACTED]

**Sent:** Tuesday, July 30, 2024 4:52 PM

**Subject:** Freedom of Information Request

**CAUTION:** This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

I am writing to you under the Freedom of Information Act 2000 to request the following information from your organisation.

Please may you provide me with:

1. What software you are currently using to facilitate BACS payments & what is the date of the renewal for this contract?
2. How much you are paying annually for this contract, and where do you advertise for this tender?

This is to identify tender opportunities, please provide the information in the form of an email.

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request. If you can identify any ways that my request could be refined, I would be grateful for any further advice and assistance.

If you have any queries, please don't hesitate to contact me via email or phone and I will be very happy to clarify what I am asking for and discuss the request, my details are outlined below.

Thank you for your time and I look forward to your response.

Kind regards,

[REDACTED]